



Cyber

How to prepare for the GDPR changes

The General Data Protection Regulations (GDPR) comes into effect in May 2018 and will ensure tighter governance of the gathering and storage of personal customer data.

It will have major implications for businesses operating in Europe but with under 10% of multinational business leaders* citing regulatory change as a top concern, many businesses could be unprepared and at risk of fines of 20 Million Euros or 4% annual turnover for non-compliance from May 2018.

Top tips from Nick Graf, Consulting Director of Information Security at CNA

Many businesses view GDPR as a challenge but by embracing the core principals as a positive, businesses can benefit from improved customer relationships from increased transparency and trust that the changes will bring.

Here are some expert tips on how to prepare for GDPR. Start your preparation now as the changes will take time to embed.

- Take data protection requirements into account for any new technology, product or service that involves processing people's data. GDPR will affect all organisations that handle or store any personal data.
- Take into account the nature, scope, context and purposes of the data processing as well as the risks to individuals when determining their how and when data is processed.
- Conduct mandatory data protection impact assessments before carrying any processes that use new technologies that are likely to result in a high risk to customer data.
- Organise a systematic and extensive evaluation of personal data by automated processing on which decisions are based that produce legal effects concerning the data subject or significantly affect the data subject.
- Build a security-aware culture. Train your staff against vulnerability from email phishing scams or social engineering. The majority of data issues are caused by employee errors.

The onus will be on continuous data protection that can only be implemented with thorough lasting behavioural changes within an organisation.



Why choose CNA Hardy for **Cyber cover**:

Our tailored cyber insurance solution ensures all your specific risks are covered. Each of our specialist team of underwriters has on average, over 7 years' cyber experience and CNA were one of the first to offer cyber cover in the USA over 15 years ago.

In addition to a comprehensive policy, you also have:

- **24/7 emergency support** - access to our specialist cyber response partner in the event of a cyber-attack.
- **Award-winning claim service** - we have been awarded the 'Gracechurch Consulting Outstanding Quality Marque for Mid-Market Claims Service' that's noted for speed of service, certainty and personal relationship building.
- **Risk Control team** - we will work with you to reduce your risks through on-site visits to identify weak points and potential cyber threats.

Useful further reading

CNA Hardy GDPR and blog series:

- Why implementing GDPR could be a Positive Change: [Click here](#)
- How to Change your Organisation's Behaviors and Compliance for GDPR: [Click here](#)
- Data Subject Rights: What actions are needed to comply under GDPR: [Click here](#)
- Privacy and Consent in GDPR: [Click here](#)
- Or visit www.cnahardy.com/news-and-insight to read all our blogs
- Download the CNA Hardy Risk & Confidence Survey Autumn 2017: [Click here](#)
- Keep up to date with the latest news & insight on the CNA Hardy LinkedIn page. [Click here](#)

Information Commissioner's Office:

- Prepare for GDPR: 12 Steps to take now: [Click here](#)