

At a Glance

CNA Hardy provides specialist insurance solutions for commercial businesses and professionals from our network of offices in the UK, Continental Europe and Syndicate 382 at Lloyd's.

We are part of CNA Financial Corporation, one of the largest U.S. commercial insurance companies with a gross written premium in excess of \$11 billion:

CNA offices across the USA, Canada & Europe

200 — Countries and territories covered

Businesses and professionals insured worldwide

Businesses and Years in business

CNA Financial Corporation Financial Strength Ratings

A.M. Best:

(Excellent) with stable outlook

Moody's:

with stable outlook

Standard & Poor's:

(Strong) with stable outlook

Fitch:

with stable outlook

The World's Leading Insurance Marketplace

We are proud to be part of the world's specialist (re)insurance market, writing business at Lloyd's of London for nearly 50 years through our Syndicate 382.

Our clients benefit from:



Access to unrivalled specialist underwriters with deep industry expertise



Innovative, flexible and timely solutions tailored to your unique requirements and exposures



Truly global reach insuring people and businesses in 200+ countries and territories worldwide

- ✓ Casualty
- ✓ Financial Institutions
- ✓ Fine Art & Specie
- ✓ Healthcare
- ✓ Life Science
- ✓ Management Liability
- ✓ Marine Cargo

- ✓ Marine Liability
- ✓ Natural Resources
- ✓ Professional Indemnity
- ✓ Property
- ✓ Technology
- ✓ Transport & Logistics

1975
Year established

£380m
Stamp Capacity

15+

Lines of Business

Our winning client proposition

Specialist Underwriting

We specialise in Property, Casualty, Marine and Financial Lines insurance products in the Construction, Energy, Financial Institutions, Healthcare, Life Science, Manufacturing, Natural Resources, Professional Services and Technology sectors.

We provide insurance solutions in response to our policyholders' emerging exposures and ever-changing needs, and offer a flexible approach enabling us to consider complex and unusual risks.

We underwrite primary and excess limits as well as take lead and follow positions in our specialist areas.

Expert Risk Control

Businesses trust us because we understand the intricacies of the risks they face.

Our risk control engineers, who hold professional qualifications in the sectors in which we operate, support policyholders by minimising risk across their business.

We believe that prevention is better than cure which is why we not only provide best in class risk control consultancy but also create effective risk management programmes, undertake on-site and remote loss prevention surveys and deliver tailored training.

Client-led Claims

Our claims team is ready to work with you quickly, openly and efficiently to achieve resolution in the shortest possible time and with the best possible outcome.

We have specialists in every class of business so that each and every claim, no matter how large or small, how simple or complex, gets immediate attention from the right people in the right place at the right time.

We recognise the importance of reputation and will act swiftly to support you in resolving any claims in a professional and timely manner.

International Solutions

As businesses expand internationally, their exposure to new and complex risks increases.

We provide locally compliant coverage under one controlled master policy, making it easier for policyholders to manage their cover, premiums and claims in one place so they are always in control.

We know that establishing a best-inclass network, with all parties sharing a common operational vision and culture is critically important to the success of a joined-up, multinational programme.



Who do we insure?

We have listed the wide range of transport and logistics businesses for whom we typically provide insurance. We are in the business of providing insurance solutions so if your business is not represented here, please get in touch with one of our specialists and let's have a conversation about how to obtain coverage.

Designed primarily for multinational companies with turnover >£5m, our Lloyd's Transport & Logistics core appetite includes:

- ✓ Customs Brokers
- ✓ Ships' Agents
- ✓ Logistics Consultants and Transport Risk Engineers
- ✓ International Logistics Services Providers
- ✓ International Freight Forwarders
- ✓ 3PL Contract Logistics Companies
- ✓ Port Authorities and Terminal Operators
- ✓ Ship Repairers
- ✓ Salvors



\$37.5m

Max line size deployment

\$10m

Average deployed on open market

Award-Winning Cover & Service

As a specialist insurer committed to excellence within our chosen sectors, our Lloyd's Transport & Logistics coverage is the tailored product solution for our clients' risks and exposures. Our core coverage includes:

- ✓ Contractual Liability for customers' goods (freight services liability)
- ✓ Trailers & Containers and Hired In Equipment Property Damage

Specialist Insurance Solutions

- ✓ Professional Indemnity Liability (including customs liability, fines and penalties)
- ✓ Assumed Contractual Liability for financial loss (including liquidated damages)
- ✓ Customer Storage Insurance
- ✓ Shippers' Interest Cargo Insurance

Unrivaled insurance solutions backed by superior service and local expertise are at the heart of our award-winning client proposition:



Ranked the number 1 Marine insurer in the UK for quality of underwriting and cover, efficiency and fairness



Our Marine team received the highest rankings for work quality, specialist expertise and client service

CNA / HARDY



Industries

Construction
Financial Institutions
Healthcare
Life Science
Manufacturing
Natural Resources
Professional Services
Technology

Wholesale Durable Goods

Products

Casualty

Management Liability

Marine Package

Professional Indemnity

Property

Get in touch with one of our specialist underwriters to discuss your client's risk management and insurance needs cnahardy.com/contacts/underwriting-contacts

CNA / HARDY

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